From: office@compliancedirectltd
Sent: 08 October 2026 09:44
To: Brown, Councillor Daniel
Cc: Business Licence
Subject: RE: New Premises - Wallis Chicken, 556 High Road, HA0 2AA - 105708

Dear Cllr Brown,
I am the Licensing Agent representing the Applicant, **Ms Renuka Thushyanthan**, in respect of the application for a premises licence at **556 High Road, Wembley**, to which you have made a representation.

I am writing to provide some background regarding the application and the circumstances leading to it, in the hope that, having considered the information below, you may be willing to reconsider your representation.

The premises previously operated under a premises licence from **April 2023**, permitting the sale of takeaway food and hot food for delivery until **2:00am, seven days a week**. During this period, the premises operated without causing any known nuisance or disturbance to residents in the vicinity.
Unfortunately, due to an administrative oversight by the previous Premises Licence Holder, the licence was inadvertently allowed to lapse. The current application has therefore been submitted to regularise the position and enable the business to continue operating in substantially the same manner as it had done previously.

Importantly, as part of the current application and the associated risk assessments, the Applicant has offered the same conditions that were previously agreed with the Police in 2023. These conditions are intended to ensure that the operation of the premises continues to promote the licensing objectives and minimises any potential impact on neighbouring residents.

In light of the fact that the premises previously operated under an identical licence, together with the proposed safeguards and conditions agreed with the Police, we respectfully hope that you may be able to reconsider your representation and withdraw your objection to the application.

We would, of course, be happy to discuss any particular concerns you may have and, where appropriate, consider whether any additional reasonable measures could be put in place to address them.

The below are the conditions provided as part of the risk assessments;
Monday 10.00 to 02.00 hours
Tuesday 10.00 to 02.00 hours
Wednesday 10.00 to 02.00 hours
Thursday 10.00 to 02.00 hours
Friday 10.00 to 02.00 hours
Saturday 10.00 to 02.00 hours
Sunday 10.00 to 02.00 hours

Late Night Refreshments are Requested as:-

Monday 23.00 to 02.00 hours
Tuesday 23.00 to 02.00 hours
Wednesday 23.00 to 02.00 hours
Thursday 23.00 to 02.00 hours
Friday 23.00 to 02.00 hours
Saturday 23.00 to 02.00 hours
Sunday 23.00 to 02.00 hours

Closed Circuit Television (CCTV)

Good quality CCTV is a basic requirement to help deter and detect criminal activity for all reputable license holders. Therefore a decent quality CCTV system is an essential tool and should be installed and maintained in accordance with Home Office Guidance. The system should be fully operational during the hours of business, with a member of staff present who can operate and if required download footage upon request of the police or other recognised authority from Brent Council.

Notices will also be displayed advertising the presence of the CCTV to help promote a secure and safe dining and working environment.

Police require the following points should be added as conditions on the premises licence as below:

1. CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and authorised Officers from Brent Council upon request.

2. CCTV cameras shall be installed to cover all the entrances and exits of the premises

3. A member of staff trained in the use of the CCTV system shall be available at the premise at all times that the premises are open to the public.

4. The CCTV system shall display on all recordings with the correct date and time of the recording.

5. The CCTV system shall be capable of obtaining clear facial recognition images and a clear head and shoulder image of every person entering or leaving the premises.

7. A copy of the premises licence summary including the hours which licensable activities are
permitted shall be visible from the outside of each entrance to the premises.

8. Notices asking customers to leave quietly from the premises shall be displayed by the
Exit/entrance.

9. All deliveries (to the venue) shall take place during the normal working day i.e. 09.00hrs to 18.00hrs daily.

10. An incident and refusals log shall be kept at the premises and made available for inspection on request to an authorised officer of Brent Council or the Police, which will record the following;

a) Any complaints received.
b) Any incidents of disorder.
c) Any faults in the CCTV system.
d) Any visit by a relevant authority or emergency service.

11. Staff training must be documented and based on legislation and operating procedures. All training shall be signed and dated, and a copy of such records will be available for inspection by Police and local authority enforcement officers

On Line / Take-away Orders

12. Drivers shall not deliver to any person anywhere other than that at the residential / business address given when the order was placed. There shall be **NO** deliveries made to any open/public spaces

13. Delivery drivers should be asked to keep noise to a minimum when collecting takeaways and must not be permitted to loiter unnecessarily

Thank you for taking the time to consider the above. We hope that the additional background and assurances provided will assist in resolving your concerns.

Thanking you.

Yours faithfully

Sivashankar
Compliance Direct Ltd